

# IMPROVING THE SAFETY OF AT RISK PEOPLE

Resource for Service Providers

**All Health and Community Service Agencies have a responsibility to plan for bushfire emergencies to ensure the health and safety of their direct care workers and staff, and to improve the safety of their in-home clients.**

DFES' *At Risk Program* has specifically been designed for service providers in the aged care and disability sectors. The program supports agencies to learn about assisting their in-home clients to prepare for and respond to bushfire emergencies, as well as improve the safety of staff when driving and servicing clients in bushfire risk areas.

The online program includes an Agency Guide and supporting resources that focus on assisting agencies to maintain business continuity in a bushfire emergency.

The program aims to:

- assist agencies to adopt and embed policies that help them prepare and respond to bushfire emergencies affecting their direct care workers and in-home clients.
- provide industry specific resources to enable staff to understand their bushfire risk, know what to do when a bushfire threatens, and their role as a service provider in an emergency.
- provide simple steps for staff to have an informed conversation with their clients, encouraging them to develop a Be Safe and Leave Early bushfire plan with their personal support network.



DFES recognises Service Providers as being the critical link to these members of the community who often live in isolation and considered to be at risk.

Access the program and its supporting resources via the SERVICE PROVIDERS webpage on the DFES website.  
[www.dfes.wa.gov.au](http://www.dfes.wa.gov.au)



**For more information, contact DFES Community Preparedness on 9395 9816 or [communitypreparedness@dfes.wa.gov.au](mailto:communitypreparedness@dfes.wa.gov.au)**

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